



# Empowering People through Technology

**LLOYD'S**  
LLOYD'S OF LONDON

 **MADE IN  
BRITAIN**



Certificate No:351482020



# Agenda

- YOURmeds – Quick Introduction
- What Problem do we Solve?
- YOURmeds – Our Solution
- Real World Evidence
- YOURmeds mental health



# YOURmeds Technology Manifesto



- Technology should be accessible to everyone
- Poor technology literacy should not limit individuals in accessing technological solutions
- Technology should be inclusive, everyone should be able to access it
- Technology should be simple to use and easy to understand

# YOURmeds

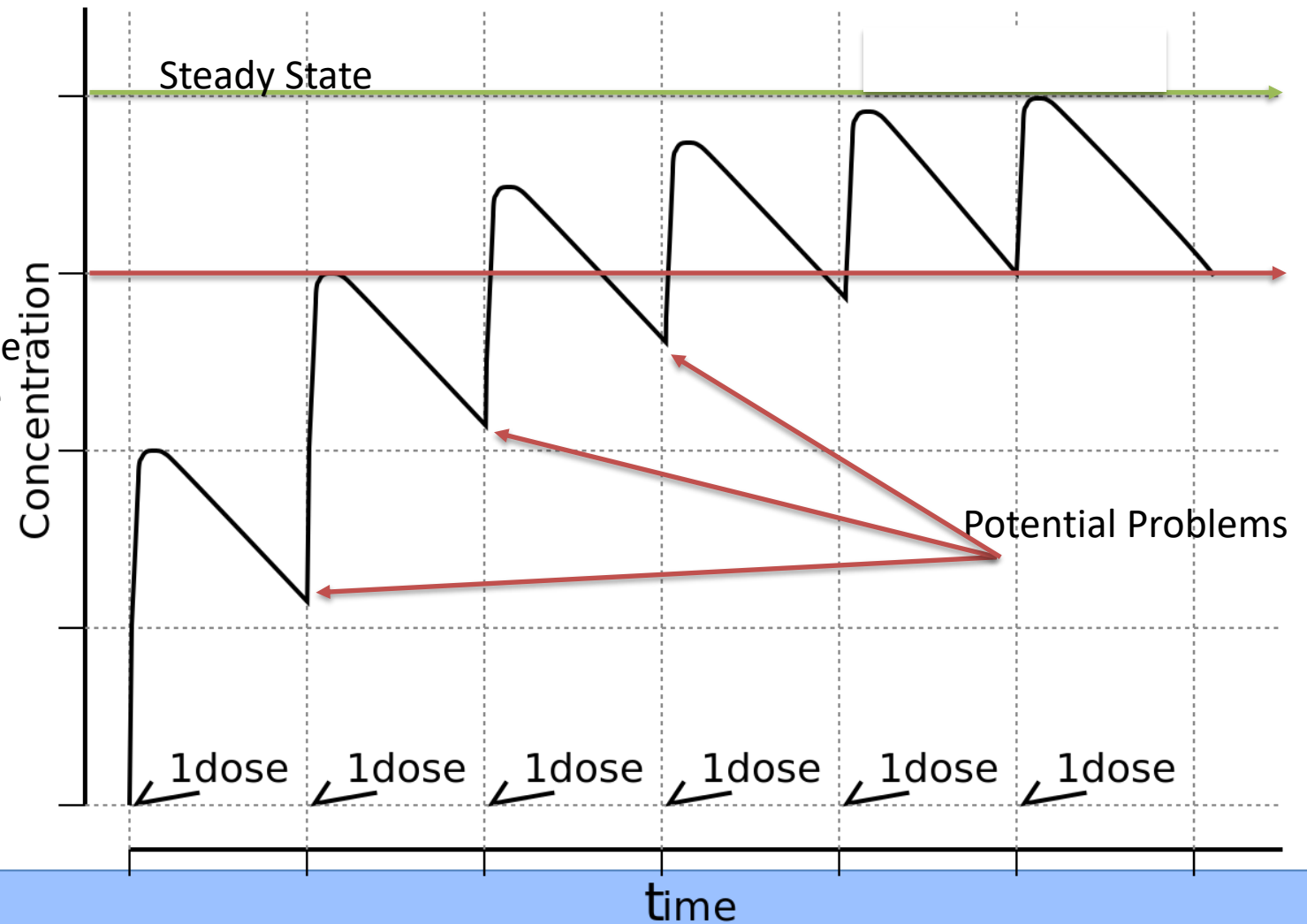
- 2013 - Care Home and MAR solutions
  - Support 7% of UK care home sector
  - > 80% of homes are rated Good or Outstanding for Meds Management
- Strong Technology & Healthcare background
- 2019 – YOURmeds Smart Launch
- We provide Solutions not Boxes!





# Why Every Dose Matters

- Drug concentration in the blood needs to be kept within a **therapeutic range**
  - Too high → Can cause adverse effects
  - Too low → Patient will not receive therapeutic benefit of drug
    - This can happen if the patient takes the drug at irregular intervals, or takes the incorrect dose
- YOURmeds Solution supports and monitors patients taking their medication in Real Time
  - Ensuring the patient receives the benefits of the drug without any adverse effects



# What is YOURmeds?

- YOUR SmartTag – rechargeable, 9 days charge
- Delivered to user from pharmacist in full working order
- Works off mobile signal, WIFI not required
- Tag shows a number plus an audible alarm
- 5 supporters can be identified to support user
- 100% recyclable, disposable packaging
- Person centred care, tailor made for the individual



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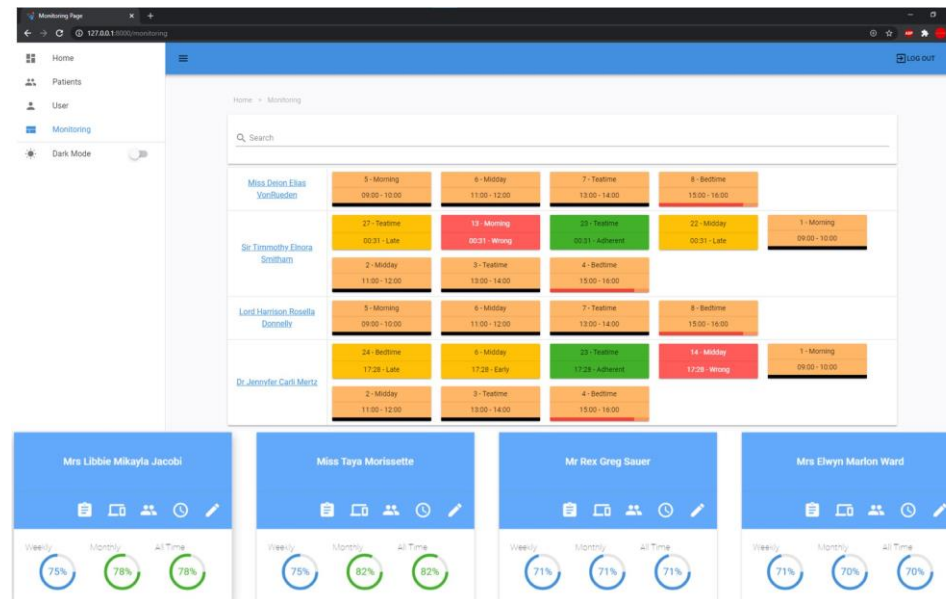


# Medication in the Community

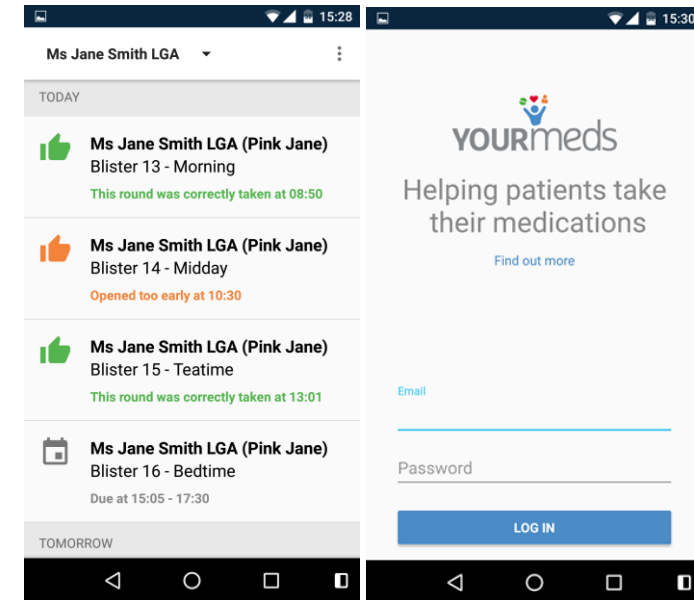
YOURmeds pack &  
SmartTag



Dashboard



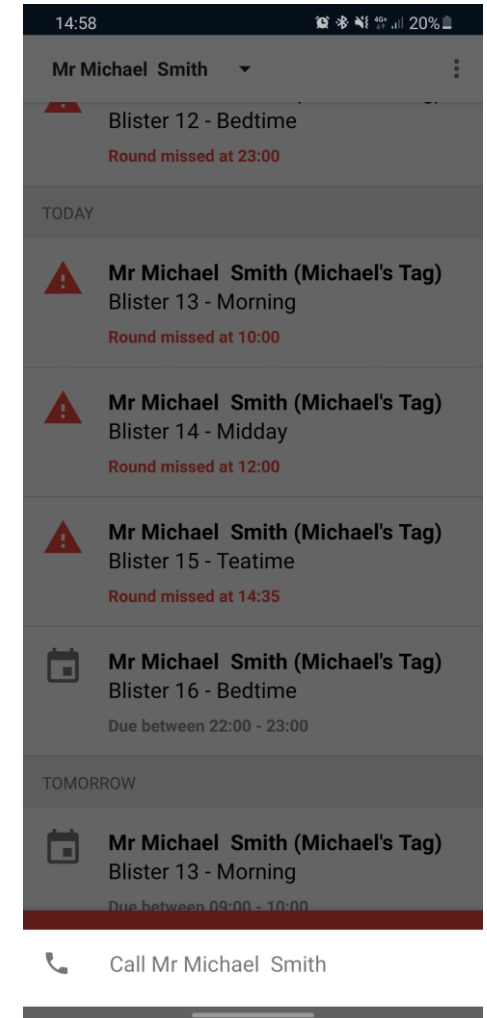
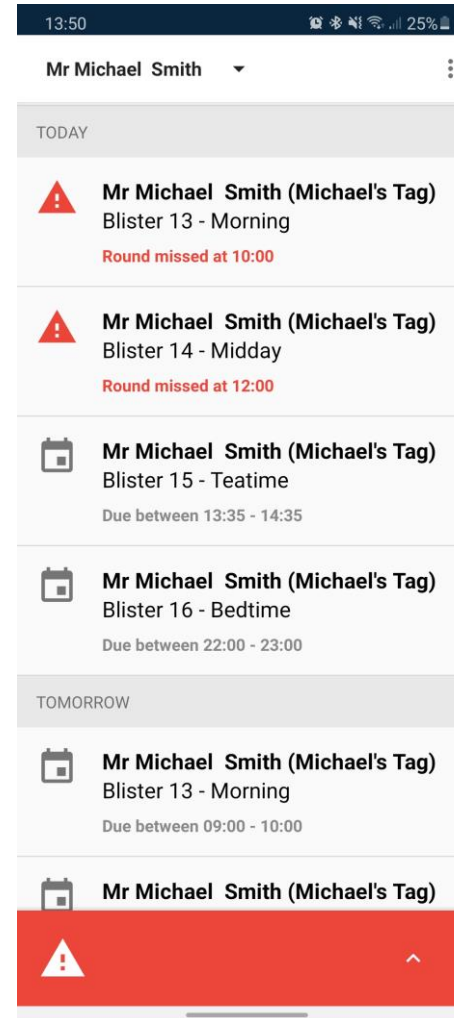
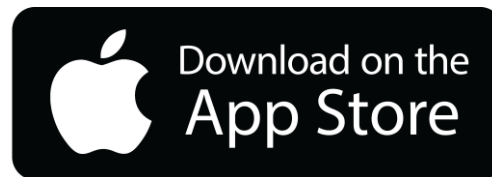
Supporter App

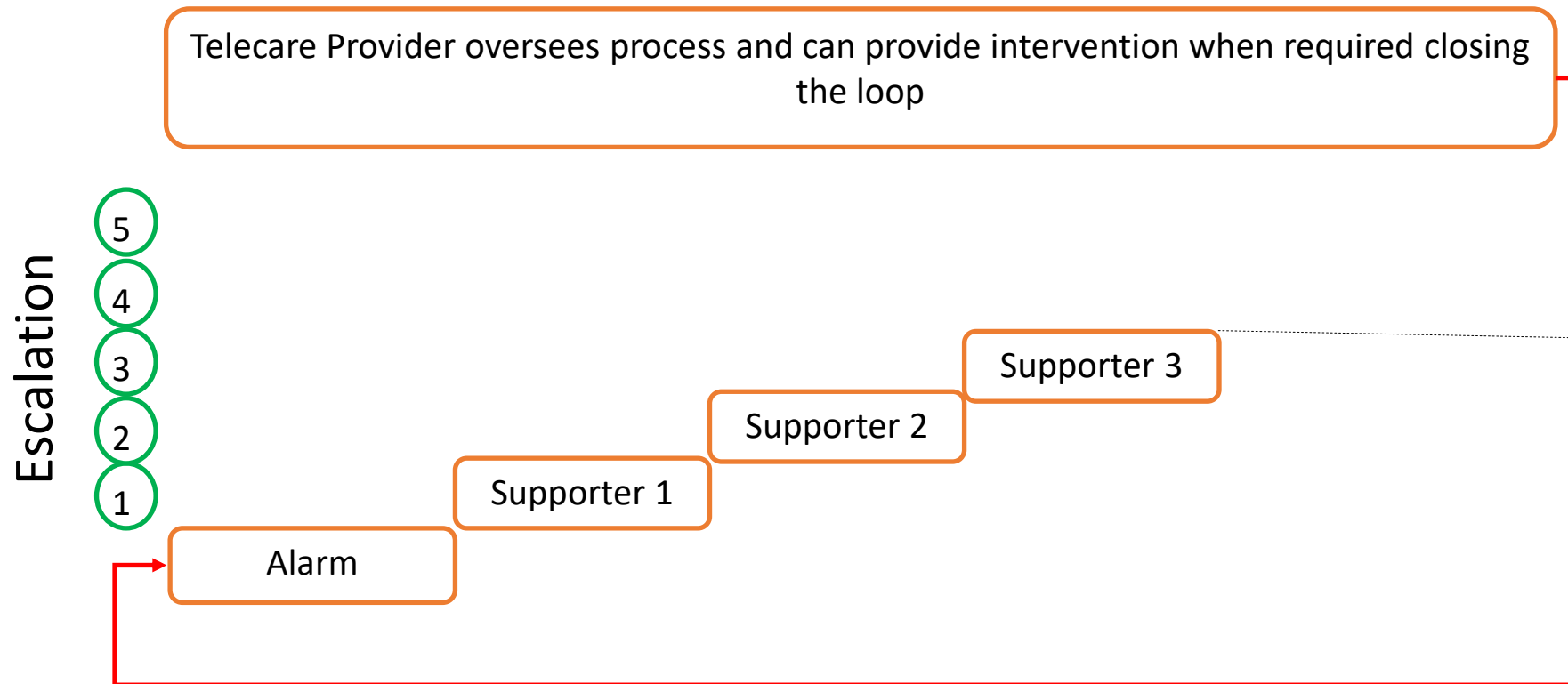




# Supporters

- Up to 5 supporters can be identified – family, friends, neighbours.
- Each supporter is sent their unique login with a user ID and password
- Simple to use
- Free Social Capital





- Each supporter knows where they have are in the pecking order.
- By not informing everyone at the same time efficacy is improved
- Telecare provider can have an overview

# Our USP – we inform!

Action	Taken	Not Taken	Wrong	Too Many
Interpretation	Circuit Broken	Circuit not broken	Wrong number blister opened	Multiple blisters opened

- Data on every medication round
- Accountability Audit trail – who was informed and when where they informed all notifications sent are recorded in the back end

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## Key requirements

People want to be in control

Outcomes driven

Release staff time

Evidence based decision making

Person centred care

## What AT should provide

Prevent

Provide early indications

Short term reablement

Maintain independence

## What users want

Easy to use

Provides assurance to supporters

Use informal network efficiently

Maintain independence

## How YOURmeds works

Easy to use

Uses support network

Reduces care visits

Data driven decision making

Integrate data into other AT

# Our Customers



**Greater**  
Manchester  
Health and  
Social Care  
Partnership



**Manchester Local  
Care Organisation**

Leading local care, improving  
lives in Manchester, with you



**West Lothian  
Council**

**Wigan**  
Council



**Northamptonshire  
County Council**



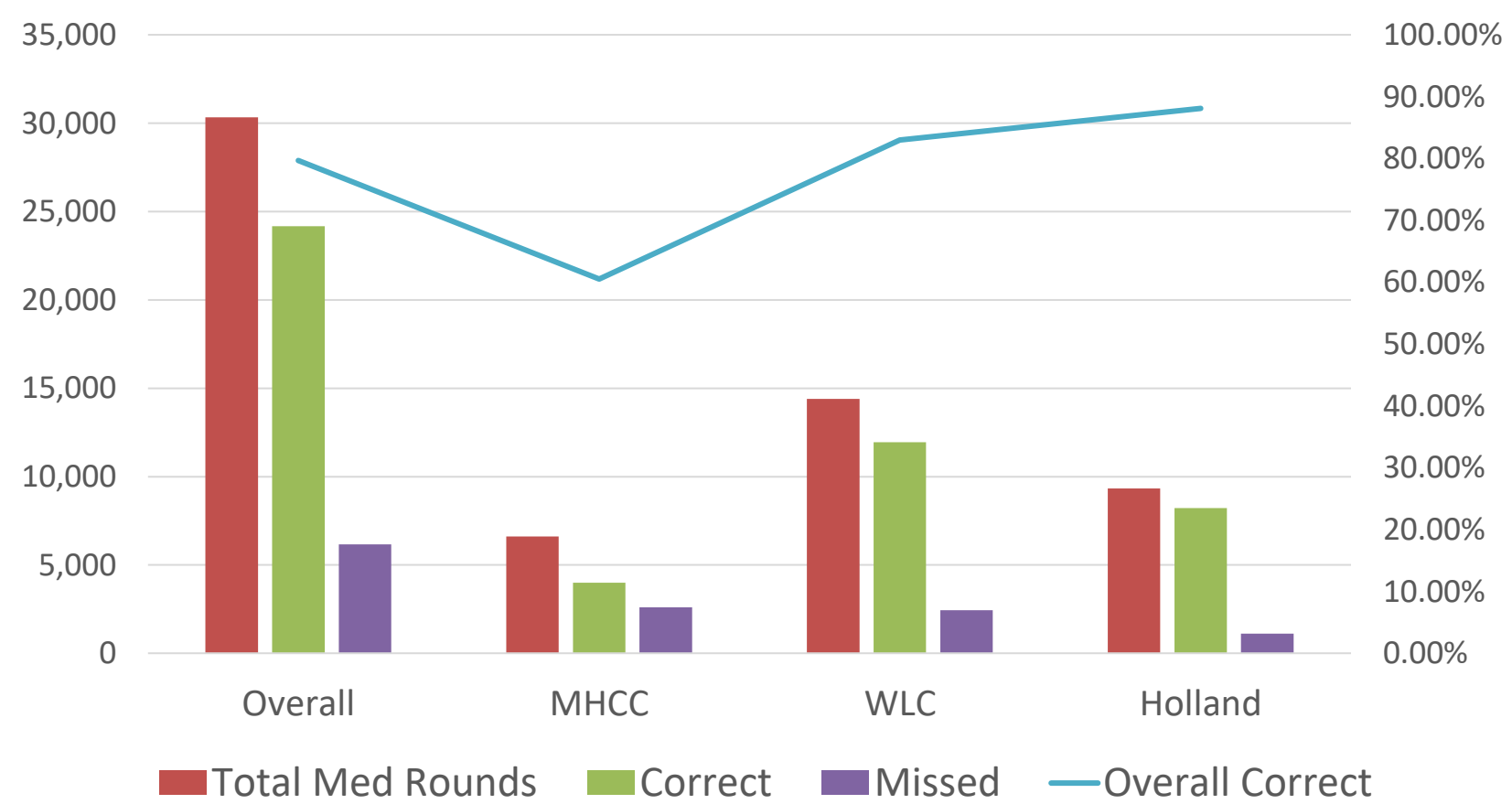
**City of  
Stoke-on-Trent**



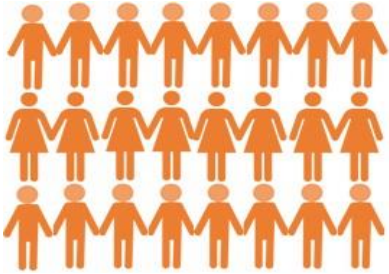


# Over 30,000 Medication Rounds Supported

- Missed & Wrong rounds notified to Councils – allowing for effect intervention
- Significant reduction in demand for Care Services
- Clear Health Benefit, not accounted for in data



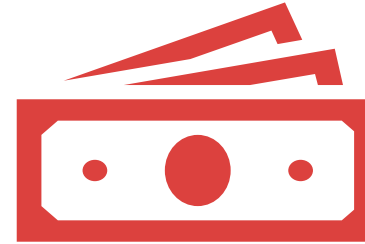
# Benefits



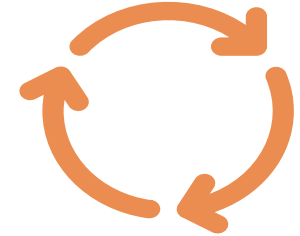
Initial trial of 24 users



Adherence and compliance  
up to 83%



Total saving during pilot  
£27,008



ROI 9:1



Direct Cost Savings from a reduction in care visits



Monitoring daily adherence provides a great cognitive tool that allows WLC to be proactive and assess packages of care



Peace of mind for carers and family

# Key areas where YOURmeds works

- Reablement
- Hospital Discharge
- Mental Health
- Supporting people to become more independent – Autism and Learning Difficulties

# Factors Leading to Frequent Readmission in Inpatient psychiatric wards in the UK

- Importance of social systems (i.e family, friends, neighbours)
- Lack of support after discharge into the community
- Socio-economic factors (i.e. being on welfare benefits, lack of family support)
- Effective and efficient support and care in the community reduces frequent readmission

# YOURmeds Mental Health



Contacts



Trackers



Goals



About Priti



Reports



Appointments



Reminders



Journal



Resources



Events



Bookmarks



Priti's Account



Emergency Card



Add/Change Features





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